

E N D L E S S

possibilities

2013 ANNUAL REPORT

Discover how RESOURCE has helped Keleshia, Sam, Tierra and David achieve endless possibilities through employment, training and education, and chemical and mental health services.



Our mission is to empower people to achieve greater personal, social and economic success. We are committed to undoing racism and promoting diversity.



"I have benefitted the most from RESOURCE's help finding a job and housing, which I couldn't do on my own," Keleshia says.



"RESOURCE has assisted me the most in growing my technical and interpersonal skills," Sam says.



"RESOURCE has provided access to many opportunities in my life," says Tierra.



"RESOURCE helped me learn how to live with a little; how to sustain life," David says.

Letter from president/CEO and chair of the board

### “Every day ... endless possibilities.”

**RESOURCE serves our most vulnerable citizens – individuals who:**

- live with serious mental illness and other disabilities that make employment challenging.
- have unsuccessfully participated in chemical health treatment an average of six times before entering our services.
- experience chronic homelessness.
- are unemployed, underemployed and discouraged in today’s job market.
- face the largest disparities when it comes to education, employment and access to healthcare.



RESOURCE Board Chair Bill Telleen (left) and President/CEO Kelly Matter

At RESOURCE this is our daily priority: to make sure every service we provide helps individuals lead better, healthier, and more purposeful lives. And, that they have access to endless possibilities to pursue their dreams.

We are unwavering in our commitment to provide services that have the most lasting results for the members of our community who desperately want to create better lives for themselves and their families. This brief report shares how RESOURCE helps people create endless possibilities – no matter their starting point or definition of success.

Thank you for your part in helping individuals achieve greater personal, social and economic success. We are grateful for your continued support!

Kelly Matter, *president/CEO*

Bill Telleen, *board chair*

# 2013 RESULTS

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**93% of people graduated** from our skills-specific, workforce training programs

That's a higher rate than in just about any two- or four-year degree or certification program.

**More than 5,000 people found employment**, with help from our employment services

Average wages were nearly \$26,000 annually – a 60-percent wage increase, with advancement opportunities.

**3,000 people with mental illness** were connected to primary healthcare

Research shows that people who have a mental illness die on average 25 years earlier than people who don't.

**Last year, nearly 20,000 people received services** at RESOURCE

In 2013, RESOURCE combined its chemical and mental health divisions to create one access point for individuals and provide an integrated health services option.

**For every person RESOURCE serves, the lives of their children, families and surrounding communities also improve in exponential ways.**

Endless possibilities are created when one person takes their initial step with the support of RESOURCE's services.

# FINANCIALS & support

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## Statement of Activities (audited) for the 12 months ended December 31, 2013

### Support & Revenue

Government Contracts	16,380,252
Program Services Fees	7,740,522
Contributions	1,084,543
United Way	862,613
Other	71,993
<b>Total Support and Revenue</b>	<b>26,139,923</b>

### Expenses

Employment Action Center	9,523,305
Minnesota Resource Center	1,606,049
Spectrum Community Mental Health*	6,746,526
Recovery Resource Center*	5,882,866
Management and General	1,898,294
Fundraising	194,872
<b>Total Expenses</b>	<b>25,851,912</b>
<b>Change in Net Assets</b>	<b>288,011</b>

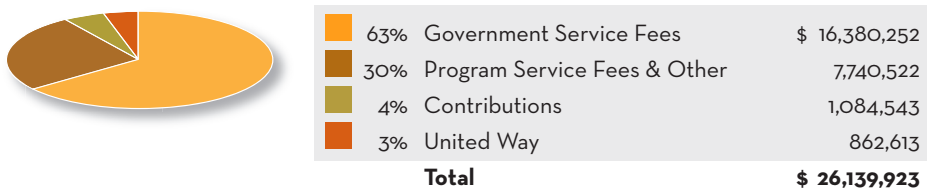
\*In 2014, Spectrum Community Mental Health and Recovery Resource Center were integrated into Chemical and Mental Health.

**RESOURCE continues to make a lasting impact** thanks to financial support from government agencies, corporations, foundations, United Way, and individual donors. We also have a committed throng of leadership volunteers, and program and service volunteers, who give a total of more than 20,000 hours annually.

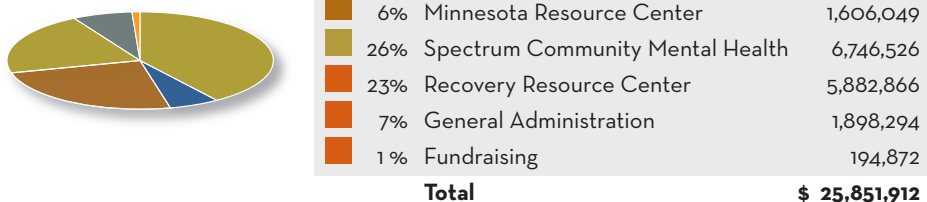
Thank you for believing in our mission to empower people to achieve greater personal, social and economic success.



#### Revenue \$26,139,923



#### Expenses \$25,851,912



# VOLUNTEERS

2013 ANNUAL REPORT

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# VOLUNTEERS

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## Volunteers

In 2013, 1,110 volunteers gave 24,059 hours of their time and talents. The following volunteers supported RESOURCE with more than 10 hours of service. Thank you!

Edith Adams	Chuck Davis	Christine Harris	Debbie Lawrence	Roseann Nurse	Mary Solz
Maggie Aftahi	Daniel Decker	Rochelle Hayes	Natasha Legky	Sylvia Nutall	Susan Spannaus
Robyn Andersen	Dianne Detloff	Andrea Hayft	Michelle LeMay	Hayley Osenbaugh	Naomi St. Gregory
Judy Anderson	Alondra Dial	Mariah Helgeson	Shelby Leske	Harriet Oyera	Brittany Steer
Neil Anderson	Natalia Dietsche	Jacquelyn Hemingson	Samantha Licata	Prachee Palekar	Shana
Tamara Anderson	Karen Dobbins	Heidi Hemmer	Karina Link	Calvin Pham	Stephens Murray
Brandy Austin	Kendra Dodd	Vera Hills	Sara Lissick	Mary Pittelko	Julia Stolberg
Regina Barr	Tracy Doerr	Vince Hodge	Madonna Loeffler	Urvashi Pokhriyal	Patrick Stone
Geri Lin Beckett	Renay Dossman	Suzie Hofeld	Chia Lor	Morgan Prochaska	Nancy Strege
Judy Berge	Thomas Dougherty	Robert Hovey	Pa-Loo Kou Lor	Marva Randa	Peter Strickland
Dan Betlock	Kate Duellman	Louis Huether	Debbie Maass	Jackie Range	Paulette Strom
Joe Bianchi	Irene Duranczyk	Matthew Hultman	Benjamin Malakoff	Thomas Rausch	Daniel Ta
Lyn Birawer	Rick Edstrom	Abdirahman Iman	Whitney Mathew	Teresa Reardon	Patty Tanji
Nekeisia Booyer	Nancy Ellis	Laura Ingebrightson	Faith Mathias	Catha Redenbaugh	Karen Thompson
Melissa Borths	Lucy Ekanem	Eden Istok	Ryan Matrious	Robert Ritchie	Char Torborg
Reyne	Gordon Engstrom	Ruth Ann Ives	Kelly Matter	Kristina Roberts	Parul Trivedi
Branchaud-Linsk	Angela Erspamer	Fosia Jama	Cheri Maxwell	Candice Rogers-Siers	Lisa M. Tuttle
Robin Breth	Anya Esch	Susan Janick	Kate Maxwell	Sarah Rudek	Carrie Twedt
Dave Broza	Alyssa Etelamaki	Karey Jensen	Saiko Mclvor	Jane Salem	Ellen Vaughan
Elizabeth Burgos	Alee Evans-Hodgson	Alletta Jervey	Lindsay McCarthy	Carrie Salsness	Joyce Vincent
Chris Burman	Rebecca Fabunmi	Hayley Johnson	Samuel McCarty	Holly Sandefer	Megan Vincent
Steve Burrill	Denise Felder	Kelly Johnson	Carlishia McClinton	Kelley May Sauceman	John Vinton
Larry Cain	Kim Feller	McCay Johnson	Monica	Laura Scavellaio	Sharon Wahala
Dawn Campbell	Rachel Flam	Tammy Johnson	McCracken-Tietjen	Katie Schachtner	Brittani Walker
Elaine Carnahan	Alyce Flowers	Amy Jones	Ursala McNeal	Carrie Scheffler	Andi Webb
Karen Carr	Melissa Ford	Diane Joslyn	Marie Medvec	Levi Schmitt	Linnea White
Laura Cefalu	Kristin Foslid	Cassandra Kairies	Christa Michels	Toni Schutta	Scott Whitman
Bernadette Chandler	DeAnna Foster	Heidi Kammer	Kyara Millan	James	David O. Wiese
Joshua Chausky	Graydon Francis	Natalya Kandakova	Carmen Miller	Schwinghammer	Victorine Willett
Joseph Chehoski	Manar Gad	Tarra Kathuriya	Karen Miller	Patricia Scott	Amanda Williams
Sabina Cohen	Lorene Genidy	Dr. Diane M. Kelly	Carolien Moors	Kristi Sellwood	Devolia Wilson
Chesay Colson	Scott Geving	Karen King	Philomena	Joe Selvaggio	Sue Wiseman
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Layne Cook	Jordan Goggin	Julie Kizlik	Robert Mulderink	Mary Sherman-Hill	Michael Wolff
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Bruce Craig	Terra Groh	Pam Kling	Ubah A. Musa	Janis Sines	Nanboni Yadeta
Alyssa Crider	Beri Groth	Chaplin Don Knecht	Jeff Narabrook	Kim Sitha	Anna Yang
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Sue Culp	Maureen Heinen	Mark Kraske	Steven Nelson	Sue Skonnord	Wen Zhou
Jennifer Daily	Colin Hall	Betty Lamb	Casey Nepper	Bonnie Smith	Todd Ziesmer
Carrie Daniels	Tiffany Hand	Maggie LaMuro	McKinsey Niehaus	Ted Smith	
Paul David	Mick Hannafin	Louann Lanning	Emily Nienkerk	Deborah Snyder	

# SUPPORT

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## Support

The financial support by the following funders and individuals enables RESOURCE to empower people to achieve greater personal, social and economic success. We couldn't do this transformative work without you!

### Government Funders

Benton County  
City of Minneapolis  
Dakota County  
Hennepin County -  
Community Services  
Hennepin County -  
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of Corrections  
Minnesota Department  
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Economic Development  
Minnesota Department  
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United States  
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Greater Twin Cities  
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## Individual Donors

The following individuals made contributions through our Achieving Dreams fundraising breakfast, an employer's giving campaign, or other direct or online campaign gift. We appreciate your commitment to helping participants achieve their full potential. Thank you!

### \$1,000 +

Tamra & Rick Anderson \*  
Angie Arnold  
& Jack Kronebusch \*  
Carol Batzli Barkley  
Tim Beers  
Robert & Margy Berlute \*  
Maurice Bowie  
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O'Bryan Family  
Old Navy Employees  
Omega Management, Inc.  
Employees  
Optum Health Employees  
Park Nicollet Pediatric  
Employees  
Andrew Pautz  
Pam Phillips  
Shelly Phillips  
Lynna Reese  
Regions Hospital  
Employees  
Kathy Monahan Riel  
Elizabeth Roff  
& Christopher Brueske  
Kara Schneider  
Christina Serres  
Silver Jeans Employees  
Rachel Simanski  
Sleep Number Employees  
Hiatia Small  
Abby Sookraj & Family  
St. Jude Medical  
Employees  
Jessie & Matt Stanwix  
Darcy Sudderth  
Sweeney Family

Target Employees  
Peggy Tashima  
The Blake School  
Students & Families  
The Mosaic Company  
Employees  
Thomson Reuters  
Employees  
Three Rivers Park District  
Rebecca Toews  
Deni Toomey  
Triple Tree  
U.S. Bank Employees  
UnitedHealth Group  
& Employees  
van Wagenen  
Financial Services  
Susan Elias Stutrud  
Denise Warner  
Wells Fargo Employees  
Cindy & Brett White  
Barb Wilson



Our mission is to empower people to achieve greater personal, social and economic success. We are committed to undoing racism and promoting diversity.

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